

IDS Form PTO/SB/08: Substitute for form 1449A/PTO <div style="text-align: center;">INFORMATION DISCLOSURE STATEMENT BY APPLICANT</div> <div style="text-align: center; font-size: small;">(Use as many sheets as necessary)</div>				Complete if Known	
		Application Number	10/522,526		
		Filing Date	October 18, 2005		
		First Named Inventor	Thomas AREND		
		Art Unit	2114		
		Examiner Name	Contino, Paul F.		
		Attorney Docket Number	08516.0012-00		

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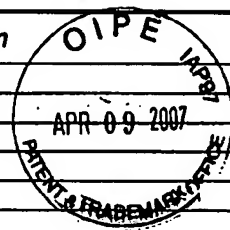
U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No. ¹	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
/PFC/		US-5,404,503	04-04-1995	Hill et al.	
		US-5,983,364	11-09-1999	Bortcosh et al.	
		US-6,877,115	04-05-2005	Herman	
		US-6,460,070	10-01-2002	Turek et al.	
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		US-2001/0056379	12-27-2001	Fujinaga et al.	
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		US-2004/0143777	07-22-2004	Arend	
		US-2004/0153791	08-05-2004	Arend	
		US-2004/0153881	08-05-2004	Arend	

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation ⁶
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)				
/PFC/		WO 98/53396	11-26-1998	Guido et al.		
/PFC/		WO 01/18652	03-15-2001	Cha et al.		
/PFC/		WO 00/68793	11-16-2000	Miller		

NONPATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation ⁶
/PFC/		Freiling, M., "Designing an Inference Engine: From Ontology to Control", INTERNATIONAL WORKSHOP ON ARTIFICIAL INTELLIGENCE FOR INDUSTRIAL APPLICATIONS, 25 May 1988, pp. 20-26	
/PFC/		Grillmeyer O., et al., "The Design and construction of a Rule Base and an Inference Engine for Test System Diagnosis", INTERNATIONAL TEST CONFERENCE WASHINGTON, IEEE COMP. SOC. PRESS, US, vol. SYMP. 1985, 1 Nov. 1985, pp. 857-867	

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/PFC/		U.S. Patent Application No. 10/697,433, filed October 31, 2003, entitled "IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS IN MAIN SYSTEM BY SERVICE SYSTEM."	
/PFC/		U.S. Patent Application No. 10/697,431 filed October 31, 2003,, entitled "IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS IN CLIENT/SERVER SYSTEM."	
/PFC/		U.S. Patent Application No. 10/697,434 filed October 31, 2003, entitled "IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS IN MAIN SYSTEM BY SERVICE SYSTEM IN DISTRIBUTED SYSTEM LANDSCAPE."	

Examiner Signature	/Paul Contino/	Date Considered	06/06/2007
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.